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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of:

Reuss

Serial No.: 10/091,905

Filing Date: March 4, 2002

For: MANAGEMENT AND CONTROL OF
CALL CENTER AND OFFICE
TELEPHONY ASSETS

Examiner: M. Moore

Group Art Unit: 2616

AMENDMENT UNDER 37 C.F.R. §1.111

Box AFTER FINAL, EXPEDITED PROCEDURE
Assistant Commissioner for Patents
Alexandria, VA 22313

Dear Sir:

This is in response to the Office Action dated October 30, 2007, for which a response is due on January 30, 2008. This response is filed within two months of the issuance of the final Office Action and therefore qualifies for expedited review. Accordingly, this response is timely filed. Reconsideration and allowance of the pending claims in light of the remarks presented herein is respectfully requested.